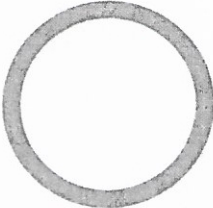


Status



- For Review (0)
- Disputed (0)
- Pre-Approved (0)
- Published (11)

Comment Dashboard for Burt, Richard K

Ready To Review 0 Pending Disputes 0 Pre Approved 0 Published 11

Received Date ^	Name ⇅	Comment
5/1/2017	Burt, Richard	he was more than I expected for such a busy doc he was very helpful and knowledgeable of my case
5/2/2017	Burt, Richard	I will absolutely recommend. Excellent service!!!!
5/5/2017	Burt, Richard	Dr. Burt is an amazing and caring doctor. He really cares about his patients.
5/5/2017	Burt, Richard	I tell everyone about Dr Burt! He saved my life.
6/20/2017	Burt, Richard	dr Burt is a genius, a gentleman and a life saver.
12/27/2017	Burt, Richard	Dr. Burt and his team completely turned my life around with HSCT for MS
1/8/2018	Burt, Richard	Dr. Burt is caring and has great bedside manner! He is knowledgeable on an expert level, but doesn't talk down to you. He uses words you can understand or he explains what the big words mean. I will tell as many people as I can about him!
2/2/2018	Burt, Richard	Dr. Burt came in and immediately addressed my disease and new treatment protocol. He was thorough in his explanations and asked several times if I had additional questions or concerns. He is very knowledgeable about MS and the HSCT he offers.
2/7/2018	Burt, Richard	I have recommended Dr. Burt and his staff to hundreds of people with m.s.

Individual Detailed Results

This report measures patient satisfaction for clinician Burt, Richard, based off surveys received between 9/1/2018 and 8/31/2019. The 'Care Provider' and 'Other Focus' sections each calculate the % of Top Box achieved (the most positive response to survey questions) and the Star Rating (the average of survey responses which range from 1 to 5 with 5 being the best score). The sampling size for each section is noted by 'N Size'. National Percentile Rank is calculated by comparing Top Box satisfaction against all providers, irrespective of specialty.

Medical Practice	Current Period				Prior Period			
	Surveys Received: 9/1/2018 - 8/31/2019				Surveys Received: 9/1/2017 - 8/31/2018			
	N Size	Star Rating	Top Box	National Percentile Rank	N Size	Star Rating	Top Box	National Percentile Rank
Care Provider Section								
Amount of time the care provider spent with you	46	4.7	76.1%	30th	57	4.7	78.9%	45th
Care provider's efforts to include you in decisions about your treatment	44	4.9	93.2%	99th	56	4.9	94.6%	99th
Concern the care provider showed for your questions or worries	47	4.8	85.1%	71st	57	4.9	89.5%	95th
Degree to which care provider talked with you using words you could understand	46	4.8	87.0%	69th	57	4.9	87.7%	74th
Explanations the care provider gave you about your problem or condition	47	4.7	85.1%	70th	57	4.9	93.0%	99th
Efficiency/courtesy of the care provider	47	4.8	85.1%	40th	57	4.9	93.0%	97th
Information the care provider gave you about medications (if any)	37	4.9	89.2%	97th	40	5.0	97.5%	99th
Instructions the care provider gave you about follow-up care (if any)	41	4.7	85.4%	86th	50	5.0	96.0%	99th
Likelihood of your recommending this care provider to others	47	4.9	91.5%	97th	57	4.9	96.5%	99th
Your confidence in this care provider	46	4.9	93.5%	99th	57	4.9	96.5%	99th
Overall Care Provider Section	47	4.8	87.1%	86th	57	4.9	92.1%	99th
Other Focus Questions								
How well staff worked together to care for you	46	4.9	93.5%	99th	57	4.9	94.7%	99th
Likelihood of your recommending our practice to others	46	5.0	95.7%	99th	57	4.9	96.5%	99th

Individual Detailed Results

This report measures patient satisfaction for clinician Burt, Richard, based off surveys received between 9/1/2017 and 5/31/2018. The 'Care Provider' and 'Other Focus' sections each calculate the % of Top Box achieved (the most positive response to survey questions) and the Star Rating (the average of survey responses which range from 1 to 5 with 5 being the best score). The sampling size for each section is noted by 'N Size'. The National Percentile Rank is calculated by comparing Top Box satisfaction against all providers, irrespective of specialty.

Medical Practice	Current Period				Prior Period			
	Surveys Received: 9/1/2017 - 5/31/2018				Surveys Received: 9/1/2016 - 5/31/2017			
	N Size	Star Rating	Top Box	National Percentile Rank	N Size	Star Rating	Top Box	National Percentile Rank
Care Provider Section								
Amount of time the care provider spent with you	46	4.7	82.6%	77th	64	4.6	75.0%	28th
Care provider's efforts to include you in decisions about your treatment	45	4.9	95.6%	99th	63	4.7	87.3%	92nd
Concern the care provider showed for your questions or worries	46	4.9	91.3%	98th	63	4.7	84.1%	68th
Degree to which care provider talked with you using words you could understand	46	4.9	91.3%	96th	64	4.8	92.2%	97th
Explanations the care provider gave you about your problem or condition	46	4.9	93.5%	99th	64	4.8	89.1%	95th
Friendliness/courtesy of the care provider	46	4.9	93.5%	97th	65	4.8	87.7%	69th
Information the care provider gave you about medications (if any)	34	4.9	97.1%	99th	56	4.8	87.5%	96th
Instructions the care provider gave you about follow-up care (if any)	41	5.0	100.0%	99th	60	4.8	86.7%	93rd
Likelihood of your recommending this care provider to others	46	5.0	97.8%	99th	63	4.9	92.1%	97th
Your confidence in this care provider	46	5.0	100.0%	99th	64	4.8	90.6%	96th
Overall Care Provider Section	46	4.9	94.1%	99th	65	4.8	87.2%	90th
Other Focus Questions								
How well staff worked together to care for you	46	4.9	95.7%	99th	65	4.8	87.7%	96th
Likelihood of your recommending our practice to others	46	5.0	97.8%	99th	62	4.9	91.9%	98th